



### **Good to know when booking ...**

#### **Rental period:**

Weekend from Friday afternoon 2 pm to Sunday evening 8 pm.

Long weekend from Friday afternoon 2 pm to Monday morning 10 am

Midweek from Monday afternoon 2 pm to Friday morning 10 am.

Week from Friday afternoon 2 pm to Friday morning 10 am.

#### **Cancellation insurance:**

We recommend that you take out cancellation insurance immediately after your booking. This can be done through your own bank or insurer.

#### **Included in the rent:**

Use of WiFi in all houses, playground, playhouse, go-karts, sports and game facilities. Also cleaning, electricity, gas, water and heating, administration costs, (These are the additional costs as stated on our price list) and municipal taxes.

#### **Not included in the rent:**

Bed linen can be rented, this also applies to towels and kitchen linen.

#### **Pets:**

Maximum 1 per house and must be communicated prior to arrival. The costs for this are € 25 for a weekend and € 50 for a week. Dogs on a leash in the park and walking outside the park. Pets are not allowed in our Tiny Houses de Tukker and de Noaber.

#### **Complaints / disputes:**

A problem can arise during any holiday. We, Vincent and Angelique, are happy to help you solve this. We are available by phone 24 hours a day. Telephone numbers and address details of the local dentist, general practitioner, etc. can also be found in all houses.

If there is something wrong with the house during your stay or if you have a question or comment, please do not hesitate to report it. This way we can find a suitable solution together.

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**General terms and conditions Erve Kleilutte:**

Erve Kleilutte reserves the right to refuse reservations or to impose special conditions without giving reasons.

Only people over 25 years old can make a reservation and groups consisting of young people and / or groups who want to party (noisily) are not allowed.

The use of a music system is not allowed at the houses and in the park.

Sleep must be respected between 10 p.m. and 9 a.m. think of your neighbors!

Cars must drive at walking pace in the park.

No smoking in the playhouse and in the houses.

BBQ is free to use at every house (charcoal), please clean after use.

Fire pit can be used until 10 p.m. Wood for sale at reception.

Visitors only in consultation, and notify in advance. There are costs associated with this. Large numbers of visitors are not allowed.

Vakantiepark Kleilutte will send you a written confirmation by email, which you must check for accuracy. You must report any inaccuracies to us.

The tenant is not allowed to rent or use the accommodation to third parties.

Price discounts and / or offers can no longer be used if the confirmation has already been sent by us.

The tenant must pay the first deposit within 8 days after receipt of the confirmation. The second payment (remaining amount) must be paid no later than 10 weeks before the arrival of your stay.

In case of late payment, after reminder note, Vakantiepark Kleilutte reserves the right to cancel your reservation. You owe us cancellation costs.

The tenant must leave the accommodation broom clean (no dirty dishes, remove bed linen, clean kitchen, garbage in a waste container)

The tenant and the person accompanying the tenant are jointly and severally liable for damage caused by breakage and / or loss and / or damage to inventory and / or accommodation. Possibly. damage must be reported immediately by the tenant and reimbursed.

If a reservation is canceled, cancellation costs are payable. These amounts are 30% of the total costs for a cancellation up to 10 weeks before the day of arrival. In case of cancellation from 10 weeks before arrival or later the total costs / agreed rent. You can insure yourself against this risk by taking out cancellation insurance together with your reservation.

Erve Kleilutte accepts no liability for theft, loss or damage of or to objects or persons, of whatever nature, during or as a result of a stay at our park and / or the rental / use of accommodation and / or other facilities. Unless there is gross negligence on our part.

For more information you can always call or email us or take a look at [www.kleilutte.nl](http://www.kleilutte.nl)

Vincent en Angelique Rustebiel-Spoelder

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